



MANAGED IT SERVICES

GET OFF THE IT TREADMILL AND FOCUS ON BUSINESS PERFORMANCE,
NOT SYSTEMS PERFORMANCE.

Managing backend IT shouldn't be your core focus. Let our team take care of "keeping the lights on." If something breaks, our award winning team is on the hook to fix it with industry leading certifications and SLAs for uptime and problem response.

The maturity of our Managed Services practice is unparalleled in Canada. Our Managed Services practice boasts SOC 2 Type II accreditation for premier security and regulatory compliance.



SOC 2 Type II accredited practice

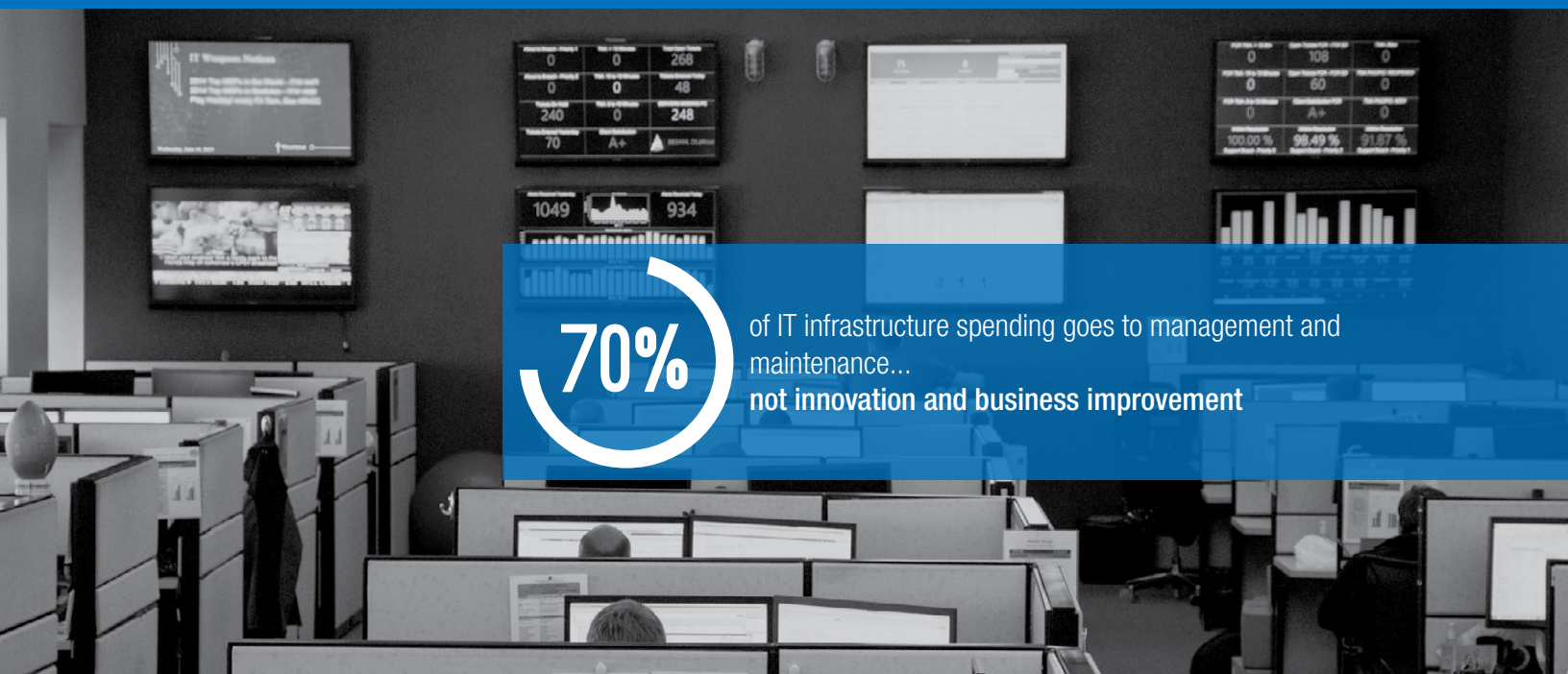


24/7

System monitoring for network, storage, and servers



Certified Service Desk and technical escalation support



70%

of IT infrastructure spending goes to management and maintenance...
not innovation and business improvement



Contact IT Weapons Toll-Free at 1.866.202.5298 or visit www.itweapons.com
IT Weapons is the nationwide IT services division of Konica Minolta Business Solutions Canada Ltd. As a Canadian leader in managed IT services and secure cloud services, our team will help streamline your technology so you can focus on business performance, not system performance.



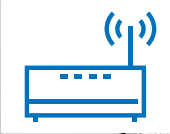
SERVICE DESK & TECHNICAL ESCALATION SUPPORT

All alert and support requests are tracked in our enterprise-class ticketing system to ensure response times meet or exceed SLAs. We offer a wide range of technical support packages tailored to fit your budget and keep your infrastructure stable and secure. Our technical support services include an award winning Service Desk, technical escalation, 24/7 emergency response, and on-site consulting support.



BACKUP & DATA PROTECTION

IT Weapons can configure, manage and maintain any size tape backup or data archiving solution for a variety of businesses, with any number of branch locations. We can centralize the solution in your data centre or in ours. We also provide Cloud-based virtual server replication, image creation, and system restoration services for your specific needs.



CONNECTIVITY & NETWORK MANAGEMENT

Complete network management that keeps track of your network activity, bandwidth utilization, overall health and availability, ensuring fast performance and state-of-the-art perimeter security. We provide comprehensive WAN and VPN management, threshold alerting, and uptime reporting.



SECURITY SERVICES

Businesses today face constantly evolving security threats that can cause very real and serious damage to your reputation and your bottom line. Keep your employees and your data safe with advanced threat detection techniques, next generation email security, 24/7 security monitoring, and identity management solutions that are designed to detect, identify, and isolate suspicious activity before it can cause a problem.



MONITORING AND ALERTING

Ensure that all critical business systems are available and functioning 24/7 with a sophisticated monitoring and alerting system. Often, our team will discover and correct an issue before clients even knew it happened.