

# Who we are & how we can help

As the national IT Services Division of Konica Minolta Canada, IT Weapons has been delivering IT Services, hybrid cloud solutions, Information Security, connectivity, infrastructure management, and technical support for over 20 years.

### IT Weapons at a glance:

- Three State of the Art Data Centres
- Borderless Support Across Canada & U.S.
- ITIL Certified
- ✓ SOC 2 Type II Accreditation
- Hyper Focused on Client Experience

You need a technology partner who makes you feel safe. One who can work with your business goals and your operating reality – and one who you can trust to deliver when it comes to your critical business technology. We'll be there when and where you need us. Take a breath. Don't worry, we got your IT covered.

#### YOU NEED TO DELIVER:



**CONNECTIVITY** 



**PRODUCTIVITY & COLLABORATION** 



**SECURITY** 



**VISIBILITY & INSIGHT** 

AS A FULL-SERVICE MANAGED IT SERVICES PROVIDER, IT WEAPONS CAN HELP YOU WITH EVERY AREA OF YOUR TECHNOLOGY ENVIRONMENT.

isn't it time you felt safe?

# **Our solutions:**

## **Cloud Services & Solutions**

Future proof your business with state-of-the-art Cloud solutions.

- Stay flexible with private, public (Azure, etc.), and hybrid Cloud options
- ✓ Know where your data is with 100% Canadian Cloud infrastructure
- ✓ Industry leading uptime and availability
- Control costs with scalable solutions
- Share files and data from anywhere
- Support Virtual Desktops and remote access
- ✓ SOC 2 Type II accredited

# **Managed IT Services**

Support your team and your infrastructure with our advanced technology experts.

- 24/7 system monitoring for your servers, endpoints, storage and network
- Expert end-user support with in-house escalations (Tier 1, 2 and 3)
- Proactive management and guick incident resolution



### **Communication & Collaboration**

Support collaboration and productivity for an evolved workforce.

- Email and messaging solutions
- Crystal clear video conferencing
- Reliable online meetings
- Managed Voice and phone solutions

# **Network & Connectivity**

Stay connected. Stay productive.

- Dedicated network monitoring, management and support
- ✓ Wide range of connectivity solutions available (WAN, SD-WAN, Wi-Fi, etc.)
- ✓ Purpose built network environments to keep you online at all times
- Network optimization and high availability

# **Information Security Services**

Protecting your business is our #1 concern.

- Vulnerability Assessments and Penetrating Testing
- Endpoint Detection and Response (EDR)
- Security Information and Event Management (SIEM)
- Security Operations Centre (SOC)
- Advanced Threat Protection
- Unified Threat Management

### **Data Protection Services**

Ensure your business is resilient and disaster ready.

- ✓ Turnkey Managed Cloud Backups
- Backup solutions with built in Disaster Recovery capabilities
- Disaster Recovery and Business Continuity solutions
- ✓ Ability to back up to and from public cloud infrastructure
- Office 365 and SaaS Protection